

**ICANN74 Community Update** 

Global Meeting Operations 2 June 2022



Nick Tomasso
Vice-President, Global Meeting Operations
New Jersey, USA



**Tanzanica King**Strategy and Design Director, Global Meeting Operations
California, USA



Josh Baulch
Director, Meeting Planning Operations & Travel
Oregon, USA

#### **ICANN74 Community Update**

- Welcome Nick Tomasso
- ICANN74 Schedule and Participation Details Tanzanica King
  - Schedule Overview
  - Meeting Room Capacities and Session Registration
  - Participation Guidelines and Best Practices
- On-Site Health and Safety Measures Josh Baulch
  - Check-in process, Building Access and Hours
  - Color-Coded Lanyard System
  - Information for Travelers
  - Health & Safety Center



# ICANN74 Schedule and Participation Details Tanzanica King



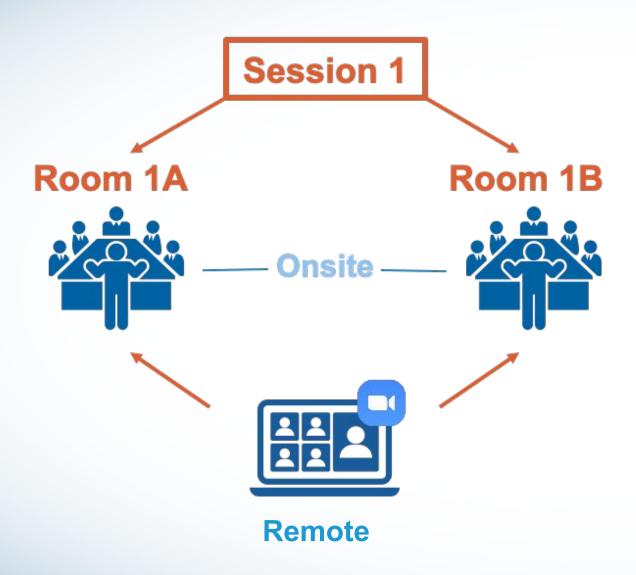
#### **ICANN74 Schedule Overview**



- Six concurrent tracks; 105 Total Sessions
- Over 700 attendees expected to participate in person
- Plenary Session: Who Sets ICANN's Priorities? (Tuesday 14 June)
- Networking Cocktails (Daily, 17:30-18:30 CEST)
  - Presentation of the ICANN Community Excellence Award (Wednesday, 15 June)



#### **Meeting Room Capacities**



- Meeting room capacities are reduced due to physical distancing.
- Onsite, most sessions will utilize two side-by-side meeting rooms.
  - Rooms will be virtually linked and managed as one with a balanced opportunity to participate.
- ★ Dedicated Staff Participation Managers will support sessions in all onsite meeting rooms, and in Zoom.

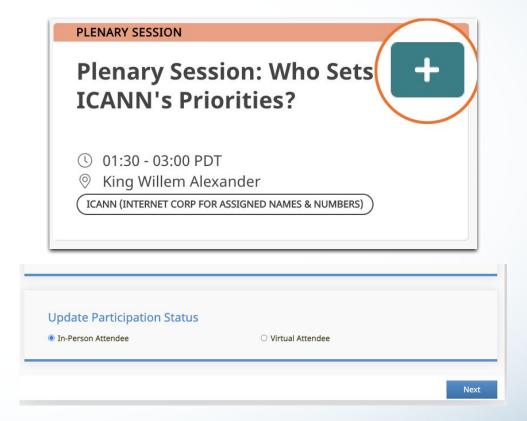


#### **Session Registration**

- 1. Update your Registration to Confirm In-Person or Virtual Participation
  Registration is required for all attendees. In-person attendees MUST be pre-registered by 8
  June to gain access to the World Forum The Hague.
- 2. Build your Personal Agenda to Reserve your Seat (In-Person Attendees)

  From the main navigation menu, select Schedule >

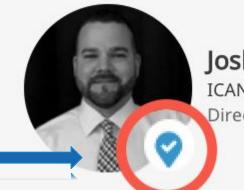
  Full Agenda, Click the plus sign (+) next to any session(s) you intend to participate in person (or virtually).
- 3. Keep your Registration and Calendar Up to Date! If your plans change from in-person to virtual participation or vice versa, it is important to <u>update your registration</u> profile accordingly.





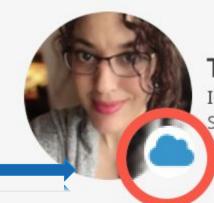
#### **Verify Your Current Profile Status**

Registered as an **In-Person Attendee** 



Josh Baulch
ICANN
Director, Meetings Team Operations

Registered as a **Virtual Attendee** 



Tanzanica King
ICANN
Strategy and Design Director, Global Meeting Operations

#### **Session Registrations**

## What if I am waitlisted for the sessions I want to attend, can I still come to the meeting?

Yes, **pre-registered** in-person participants are welcome to attend the meeting regardless of session registration. However, entrance to session rooms that are full will be limited to attendees who have signed up. There will be limited seating around the venue for attendees to sit and listen to sessions using headphones.

## If I change my registration from in-person to virtual, will I have to re-register for sessions?

No, changes will automatically update to the correct attendance profile. (Please allow 24 hours for changes to take place.)



#### **Waitlist**





#### An Equitable Experience for All

- Room Setup Improvements (with physical distancing)
  - Additional screens
  - 1:1 microphones
  - Cameras allowing virtual participants to see in-room participants
  - Dedicated Staff Participation Managers in all on-site meeting rooms and Zoom.
- Virtual Participants Use the Zoom Microphone to speak and Zoom Video to be seen.
- On-Site Participants
  - Use a physical microphone (push to talk, wireless handheld, or podium microphone) to speak during the session. Do NOT use the Zoom Microphone to speak.

Regardless of physical location, all participants should use the **Raise Hand** feature in Zoom to join the speaking queue.



#### An Equitable Experience for All

**Best Practices** to help us be mindful of the ways in which our socialization and intersecting identities inform how we show up and interact.

- Be present
- Keep your camera on when feasible, mute when you are not speaking
- Be ready to actively listen
- Avoid off-microphone conversations or comments that will not be heard by all
- Share airtime equitably
- Be prepared to share materials digitally no printed materials
- Be respectful and mindful of ICANN Expected Standards of Behavior when using chat platforms

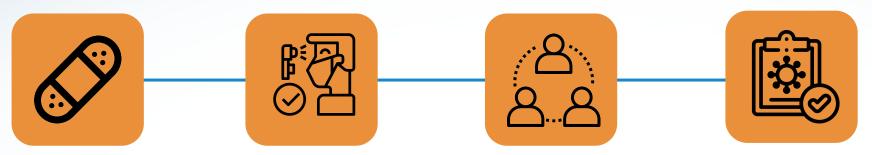


# **COVID-19 Health and Safety Measures** Josh Baulch



#### **In-Person Health & Safety Measures**

#### **In-Person Requirements for ICANN74**



Proof of Vaccination Status

Temperature Verification & Health Screening Contact Tracing & Communication

COVID-19 Testing
Self-Testing +
On-demand
Medical

#### **Health & Safety Measures - Behavioral**



Mask Wearing (Medical Grade) Physical Distancing

Regular Cleaning & Contact Safety Enhanced Food Service Safety

Attendee Acknowledgement

Community
Policing and
Enforcement of
Safety Measures

#### **Health and Safety Kit**

Hand Sanitizer (100ml)
Alcohol Wipes (40)
Face Masks - Medical (5)
COVID-19 Home Test Kits (4)
Headphones (1)



#### **In-Person Process Flow**

- First Time On-site Entry: (In order)
  - Station 1: Temperature check and self-health screening
  - Station 2: Show registration confirmation email (scan QR code) to print badge
    - Show Government issued Photo ID to confirm identity for badge
  - Station 3: Show Proof of Vaccination (Original card or digital version)
    - Recommended to have original issued form with you.
    - Issued a wristband to show proof and allow access for express re-entry.
  - Station 4: Pick up "Check In" Health & Safety Kit with Hand Sanitizer, Alcohol Wipes, Face Masks, COVID-19 Home Test Kits, and Headphones.
- Re-entry Process: (Use "Re-Entry Entrance")
  - Temperature check and self-health screening
  - Show badge for contact tracing scanning (Entry only)



#### **Onsite Check-in Hours**



#### **Badge Pickup Hours**

Sunday, 12 June 8:30-17:00 (Early Check-in)

**Monday, 13 June** 8:00-17:00

**Tuesday, 14 June** 8:00-17:00

**Wednesday, 15 June** 8:00-17:00

**Thursday, 16 June** 8:00-13:00

#### **Color-Coded Lanyard System**

#### PARTICIPANT INTERACTION LANYARD CODE



**SOCIAL DISTANCING** 

No exceptions



**ELBOW BUMP** 

Still being cautious



**HANDSHAKE** 

Frequent hand washing



#### **General Travel Information**

- Returning to travel expect airport disruptions, including long security lines, flight delays or cancellations. Be sure to check recommended airport arrival times for your departure airport we are seeing up to 3+ hour security wait times at some airports, including Amsterdam Schiphol Airport.
- If this happens to you bring your patience and understanding, there are long waits, as the entire travel industry is still scaling up to meet increasing demands and dealing with staff shortages.

 Check out the ICANN74 website for more information on ground transportation and arrival information - <a href="https://74.schedule.icann.org/travel">https://74.schedule.icann.org/travel</a>



#### **On-site Reminders**



inside or around others



wash hands frequently and thoroughly



PRACTICE SOCIAL DISTANCING when inside and possible

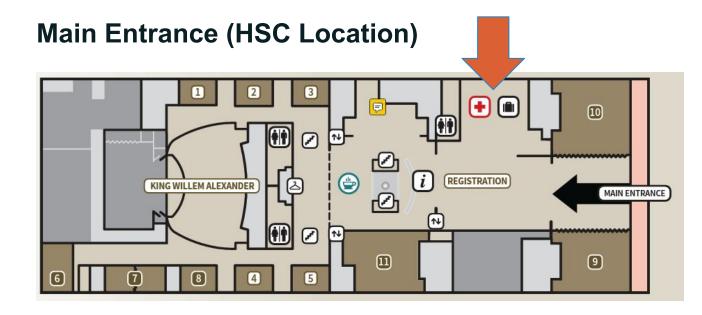
In addition to these COVID-19 protocols, remember to bring your proof of vaccination, government-issued photo ID, and pre-registration QR code. **Don't forget to wear your badge and wristband!** 



#### **Health and Safety Center**

#### **ICANN ORG Badge**





Back of Badge has key emergency information and details for ICANN74

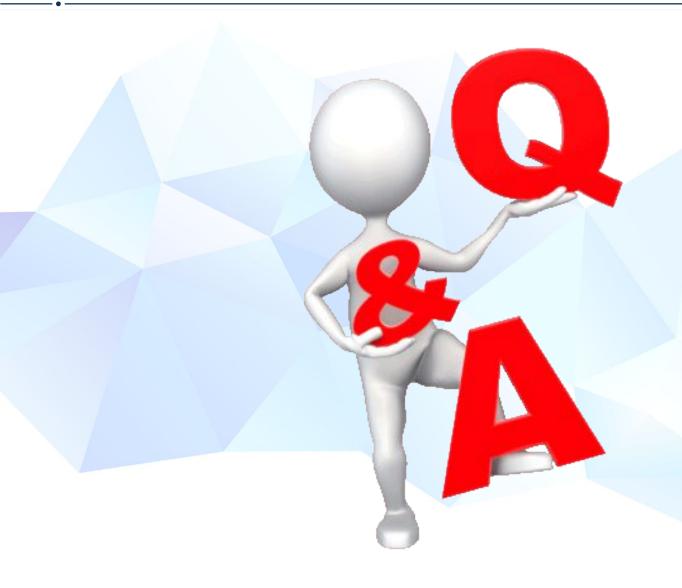


#### Resources

- ICANN74 Policy Forum Schedule and Event Website <a href="https://74.schedule.icann.org">https://74.schedule.icann.org</a>
- Health and Safety FAQs
   https://74.schedule.icann.org/health-safety
- Session Registration FAQs
   <a href="https://74.schedule.icann.org/attend">https://74.schedule.icann.org/attend</a>
- Participation Guides
   https://74.schedule.icann.org/participation-tools
- ICANN Expected Standards of Behavior <a href="https://74.schedule.icann.org/participant-terms--condi">https://74.schedule.icann.org/participant-terms--condi</a>
- Meeting Support <u>meetingsupport@icann.org</u>



#### **Thank You and Questions**



Follow 'ICANN' on

Twitter for updates and more important details for ICANN74!